



New! AFMWorkshop's Extended Service Contract Package now includes the following:

- » **Priority Phone Support** with AFMWorkshop service engineers. Contact us via telephone or email and we will prioritize your request.
- » **Priority Online AFM Remote operation.** If any AFM issues arise that require our service engineers to operate your AFM in order to understand the problem, we will prioritize your need and schedule remote operation sessions with you. Most AFM issues can be resolved online without shipping your AFM to our facility.

EXTENDED SERVICE CONTRACT C O N T I N U E D . . .

- » **4 hour customized online refresher course** for your site's *AFMWorkshop AFM users**. Via internet, our service engineers remotely control your AFM, and/or your group observes our AFM. Together we'll talk live, review slides or video presentations, and work to ensure everyone's operational knowledge is maximized for performance.
- » **Entrance for 2 people to our 5 day TT-AFM Assembly and Operation Workshop.** An exceptional value that ensures new students or staff are always well versed in their AFM, and/or that existing users continue to hone skills. The TT-AFM Assembly and Operation workshop is usually priced at \$1695 per participant.
- » **Free parts and labor support** to repair any normal wear and tear issues on your AFMWorkshop AFM.
- » **Free return shipping** from the AFMWorkshop to customer site (customer pays to ship parts and/or system to the AFMWorkshop.)
- » **20% discount** on AFMWorkshop Software & Computer Upgrade package.
- » **20% discount** on AFMWorkshop Advanced TT-AFM Operator Training Package. AFMWorkshop's new Advanced TT-AFM Operator Training Package enables users to learn the skills required for measuring high-resolution AFM images. The package includes 4 samples and a manual with detailed instruction on reviewing samples and images. Four hours of live online AFM training are included.

The AFMWorkshop Extended Service Contract Package is available for any model of AFMWorkshop Atomic Force Microscope. All of the above listed items are included for a full 12 months from the date of the Extended Service Contract Package purchase.

**AFMWorkshop AFM users are those who were present during the full AFMWorkshop training at your site's AFM installation, or those who attended an AFMWorkshop TT-AFM Assembly and Operation training course. Users without AFMWorkshop training certification should take advantage of the free attendance at an AFMWorkshop TT-AFM Assembly and Operation workshop that is offered as part of this Extended Service Contract package, or schedule an alternative arrangement with AFMWorkshop.*